

Solidigm Training

## Job Aid

mySolidigm

## How to Login/Access mySolidigm



Step	Action		
Step 1	From the <u>Solidigm.com</u> home page, click on the 'person' icon in the		
	top right of the screen.		
Step 2	Enter your email and password and complete the steps for two step		
	multifactor authentication (MFA).		
Step 3	If you do not currently have access to mySolidigm, or have trouble		
	logging in, click on the Help button below the Login button for		
	assistance.		

## How to Navigate mySolidigm

and a			Explore	
X				
Support		Orders	Partner Program	
Get in touch with ou have your questions	ir support team—or read our help pages— to answered.	Place orders, track orders, change orders, review order history, and manage customer part numbers.	Elevate your Soldigm experience with rap d support, tailored training, specialized marketing, and more.	
	Launch Support	Launch Orders	🖆 Launch Partner Program	
Distributor Price Quotes		Documents	RMA	
Access Standard Distributor Pricing information, as well as requests for exception pricing.		View and download documentation for products, transactions, and more.	Initiate and complexe Return Materials Authorization (RMA) for your Sclidigm products.	
L3 Launch Distributor Price Quotes		C1 Launch Documents	🗠 Laurch RMA	
Step	Action			
Step 1	Depending on your access level and business needs, you may see 6 tiles.			
Step 2	If you do not see one of the tiles you need, click on the <b>Help</b> button for assistance.			

- The **Support** button takes you to the support area, where you can get in touch with our support team, read help pages to get answers to questions, and manage your cases.
- The **Orders** button will take you to the tools needed to place, track or change orders, review your order history, and manage your part numbers.
- The **Partner Program** button will launch Solidigm's partner program which provides partners with rapid support, tailored training, specialized marketing and more.
- The **Distributor Price Quotes** button provides access to standard distributor pricing information, as well as a place to request exception pricing.
- The **Documents** button takes you to your confidential documents that you can view and download for products, transactions and other valuable assets.
- The **RMA** button takes you to a page where you can initiate and complete a Return Materials Authorization (RMA) for your Solidigm products.

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